

Napco Premium Series Transferable Lifetime Limited Homeowner Warranty

Warranty Coverage

Napco Window Systems, warrants to the original purchaser of Premium Series Replacement Windows as follows:

Vinyl Frames - Lifetime

The vinyl frames of the windows are warranted against chipping, cracking, peeling and blistering under normal use as long as you own and reside in the house in which Napco Series Vinyl Replacement Windows were installed.

Moving Parts - Lifetime

The moving parts of Napco Premium Series Vinyl Replacement Windows, such as balances and locking mechanisms are warranted for as long as you own and reside in the house in which Napco Premium Series Vinyl Replacement Windows were installed.

Insulated Glass Unit - Lifetime

Premium Series insulated glass is warranted against defects resulting in material obstruction of vision from film formation caused by moisture or dust in the dead air space of the insulated glass unit, for as long as you reside in the home where the windows are installed. Upon sale of the home, the new homeowner will be covered as described above, for ten (10) years from the window purchase date. Should glass failure occur prior to year 11, Napco will provide you with a replacement sealed glass unit at no charge. Should a glass failure occur after year 11, as a result of previously described defects, Napco will charge you a fixed percentage of the company's selling price for insulated glass at that time, according to the following formula:

Years 11 thru 15 - 50%	Years 21 thru 25 - 80%
Years 16 thru 20 - 70%	Beyond 25 years - 90%

Note: Condensation on any window is the natural result of excessive moisture in the house and does not indicate a defective product or faulty installation. Additional information is available upon request.

Fiberglass Screen Cloth - Lifetime

If the Napco Premium Series Vinyl Replacement Windows installed have screens, the fiberglass screen cloth is warranted not to rust, rot or stain for as long as you live in your home.

Insect screens are intended to provide reasonable insect control and are not intended to provide security or provide for the retention of objects or persons from the interior.

Because the warranty of the vinyl frame and moving parts was created to cover window replacements of individual property owner(s) for the property owner's lifetime, this warranty understandably does not cover window replacements applied in whole or in part to structures owned by corporations, partnerships, government agencies, religious organizations, condominium or cooperative housing organizations, trusts, or any other artificial legal entity capable of infinite life. The warranty for any such entity shall be 20 years, non-transferrable, and shall be subject to the same conditions and limitations as the limited warranty. **THERE ARE NO OTHER EXPRESS WARRANTIES EXCEPT AS STATED ABOVE. THIS WARRANTY IS NOT ASSIGNABLE.**

Napco's obligation under this warranty or under any implied warranty is limited to furnishing free of charge a replacement of any part or parts of the windows that do not comply with the terms of this warranty. As noted there is a charge for glass replacement after ten (10) years.

Commercial Use

Napco warrants all Napco windows and patio doors installed in non-owner occupied residences and/or commercial use applications such as rental properties, apartments, office buildings, schools, churches, government buildings, etc. will be free from defects in material or workmanship for a period of ten(10) years from the original date of manufacture.

Obtaining Performance of Warranty

If you feel that your window is defective, contact the contractor who installed it for inspection. If the contractor or party performing the inspection believes a part to be defective, he/she will contact the company for appropriate action. All claims must be accompanied by homeowner's proof of purchase of Napco Premium Series Vinyl Replacement Windows, installation date, contractor's name and address and the date a defect was discovered. If the contractor is not available then call or write direct to Napco Window Systems, PO Box 1896, Toledo, OH 43603, ATTENTION: Technical Service.

The foregoing warranty is in lieu of all other guarantees and express warranties, and is limited to replacing free of charge any defective part or parts (excepting broken glass or screening) which shall be shipped to Napco, transportation charges prepaid. We will pay transportation charges back to the customer. This warranty shall insure only to the original consumer purchaser and does not apply to any window which has been subject to improper maintenance, accident, acts of God, fire, flood, abuse, neglect, misuse, or atmospheric problems; nor does it apply to products installed in ships or vehicles or outside the United States.

This warranty will be void in terms of insulating glass if the insulating unit is not handled or installed in accordance with our instructions, or is damaged in handling or installation, or if the unit is subjected to stresses resulting from localized application of heat which causes excessive temperature differentials over the glass surfaces or edges, or if strain is applied to the unit by movement of the building, or if provisions have not been made in accordance with sound practice for adequate expansion or contraction of the framing member.

THE OBLIGATIONS AND LIABILITIES OF NAPCO UNDER THIS LIMITED WARRANTY OR UNDER ANY LIMITED WARRANTY ARE IN LIEU OF ALL OTHER OBLIGATIONS OR LIABILITIES INCLUDING, WITHOUT LIMITATION, LIABILITY FOR DAMAGES, WHETHER GENERAL OR SPECIFIC, DIRECT, OR INDIRECT, CONSEQUENTIAL, INCIDENTAL, EXEMPLARY OR OTHERWISE.

This warranty gives you specific legal rights, and you may also have other legal rights which vary from state to state. Some states do not allow the exclusion or limitation or incidental or consequential damages, so the above limitation or exclusion may not apply to you.

*In order to transfer warranty to second property owner, this form must be completed and mailed with a money order or certified check made payable to Napco for \$50 to cover warranty transfer handling costs.

Property Transferred From: _____
 Name _____
 Address _____
 City _____
 State _____
 Zip _____

Property Transferred To: _____
 Name _____
 Address _____
 City _____
 State _____
 Zip _____

Original Invoice # _____
 Date of Transfer _____
 Date of Original Purchase _____